



**A financial services company with a head office in New York was relocating its European office to a brand new premise in London:**

As Hiteishee had been their support company for 4 years, they naturally selected us to manage the relocation of the IT infrastructure to the new office

Hiteishee's cabling team worked with the architects to floodwire the new office space with CAT5e network points for both voice and data. The Hiteishee Technical Project Manager selected and installed Cisco Catalyst Switches at the heart of the new network.

As an added part of the relocation project, Hiteishee supplied and installed a new Konica Minolta bizhub c350 network colour photocopier solution. Rather than spend a small fortune outsourcing reports and proposals, these documents are now personally customised and printed in-house. The reports are then presented to any international clientele visiting their European office.

The Office Manager of the London branch said: "Thank you for looking after our move. While we had [their IT Manager who is based in New York] on hand for most of the move, we were very pleased you were here to do the cabling and ensuring all services were enabled on the Monday morning... By the way, our new photocopier is fantastic..."

**Specialist Search & Selection company upgrades to Microsoft Windows Small Business Server 2003/Office System:**

A small but highly successful specialist search & selection company based in the City of London chose Hiteishee to upgrade their entire network from Microsoft Windows NT Server/ Windows NT Workstation to a new Microsoft Windows Small Business Server 2003/Office System environment. This included replacing all their PCs as well as introducing new server hardware.

To complement the Microsoft Windows Small Business Server 2003/Office System environment, we selected and deployed various products from other major vendors such as **HP, NEC, McAfee, Netgear and Veritas**.

Stephen Willetts, Hiteishee Technical Director, said: "Our approach was simple – enable the customer to leap to the latest Microsoft platform with as little disruption as possible to their users". Working in partnership with their bespoke database provider, Hiteishee created the hardware & software platform so the database could be upgraded & ported to the new environment, all within a single day. This resulted in the absolute minimum loss of productivity possible with such a major upgrade.

The Managing Director of the search & selection company said: "My sincere thanks go to the team at Hiteishee for making the transition as smooth as possible. Without wishing to sound too clichéd, my staff took to the new systems like 'ducks take to water'. I was impressed by the consultative way you dealt with my requirements from conceptualisation through to the hand-over at the end of the upgrade".



## Restaurant chain upgrades to Microsoft Windows Server 2003/Exchange Server 2003:

The Head Office of a leading restaurant chain based in London chose Hiteishee to upgrade their Servers - from a mixture of Microsoft NT Server/2000 Server and Exchange Server 5.5 - to a consistent Microsoft Windows Server 2003/Exchange Server 2003 platform. This included replacing 2 key business-critical servers with new fault-tolerant hardware and upgrading existing equipment where possible.

As part of our vendor-independent approach to any installation project (and to fully complement the Microsoft Windows Server 2003/Exchange Server 2003 environment) we selected and deployed various products from other major vendors such as HP, Trend Micro, Cisco and Veritas.

Working in partnership with a leading business-class ISP, Hiteishee also managed the rollout of their broadband-enabled infrastructure between the head office and the remote restaurants using Cisco & Linksys products. As part of this project we designed and deployed VPN (Virtual Private Network) services for rapid site-to-site connections.

Impressed by the way the whole project was handled, the Finance Director at the restaurant's Head Office said: "Well done Hiteishee! Initially we were understandably nervous entrusting this project to Hiteishee since we only recently started working with you for our day-to-day support. However, any fears that one or two members of the management team may have had evaporated very rapidly. Thanks for a good job well done".